



## A Strategic Partner in Managed Care

CPAN understands the unique needs of skilled nursing facilities, and we've developed services designed to streamline processes, improve referrals and expedite payments. We provide our industry expertise to our partners to assist with their success in navigating through the processes of managed care.

### Contract Access

We facilitate statewide contracts, and partners can opt-in or opt-out of these contracts to meet their needs. Our contracts include the largest Medicaid, Medicare and commercial managed care plans.

- Buckeye
- CareSource
- Molina
- MMO
- Multiplan
- Gateway
- Humana
- Paramount
- MyCare Ohio Plans
- Anthem
- Aetna Health of Ohio

## Case Management

Our skilled case management team is made up of Registered Nurses (RNs), Licensed Practical Nurses (LPNs) and Certified Case Managers (CCM) who work collaboratively with you and discharge planners to improve the continuity of care and appropriate reimbursement.

- 24/7 Admissions and Referral Assistance
- Pre-Cert Authorizations
- Concurrent Reviews
- Length of Stay Management
- Discharge Planning System

## Credentialing

Smooth, efficient and professional credentialing processes ensure each organization in our network meets the quality care standards expected and required by payers.

## Value-added Services

- Comprehensive Post-Acute Transition Program with Hospitals
- Claims Support
- CEU Presentations, Education & Training on Industry Trends for Hospitals and Providers
- Quality Initiative Program endorsed by Ohio Department of Aging
- Performance Reports



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## About CPAN

- More than 300 skilled nursing facilities in Ohio
- Designed to meet challenges of the growing managed care population
- Provides tools to preserve the health and quality of care delivered by our facility members
- Provider-owned organization, driven by partner needs
- Skilled case managers and support staff

## Mission Statement

To create a provider network that offers excellent customer service, contract access and case management services that will allow our providers to compete in a highly challenging health care marketplace.

